

Share Draft Focus

Huntington Beach City Employees Credit Union www.hbcecu.com x (714) 536-6517
2000 Main Street, Room B-272 x P.O. Box 910 x Huntington Beach, CA 92648

March 2014

TURBO TAX SOFTWARE IS AVAILABLE ON NETBRANCH

Turbo Tax, individual income tax return preparation software, is available through NetBranch Online Banking account access.

Simply log on to your Member Account through the Credit Union website and click on the Turbo Tax link tab. You will be redirected to the Turbo Tax webpage where you can use the software to prepare your 2013 income tax return.

If you have not enrolled into NetBranch, all you do is call the office and we will set it up for you.

CREDIT UNION CAN HELP YOU PAY UNCLE SAM

The holiday season has drawn to a close. That means it is time to prepare our state and federal income taxes. Some of you will be lucky enough to have to pay additional money to the government. The credit union has a loan available to help you pay the government without the penalties.

The 12/12/12 loan is the perfect way to cover those expenses. It is simple: Loan Amount is \$1,200.00, Repayment Term is 12 Months, and the total interest on this loan is less than \$80.00.

If you need a little more than \$1,200, give us a call so we can work with you.

ACTIVATING YOUR ATM/DEBIT CARD JUST GOT EASIER

Now when you received a new, renewal or replacement ATM/Debit Card you will be able to call one phone number to activate and retrieve and /or reset your PIN number. That phone number is (800) 567-3451.

Keep in mind that you will no longer receive your pin number in the mail separate from your ATM/Debit card. Therefore, once your card is activated and you have retrieved your PIN you will have immediate ability to transact on your account.

IS THE PIER IN YOUR POCKET? IT SHOULD BE.

The Credit Union's Visa Card program is the perfect card for you.

From our student visa to the platinum card program, we have the perfect visa card for you. We also offer balance transfers and Scorecard Rewards Program (on Gold and Platinum only).

You receive excellent benefits with the Credit Unions Visa Program, plus a picture of our Pier is on each card.

What better way to show pride for your Credit Union? Contact the Credit Union to apply today.

BILL PAY USERS CONFIRM ACCOUNT NUMBERS

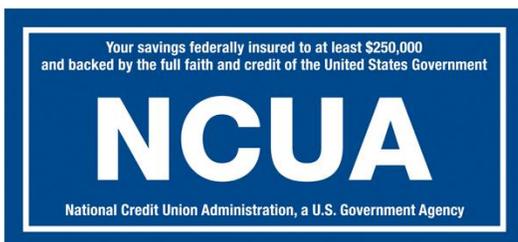
If you use electronic payment services, i.e. Bill Pay, through any financial institution, please confirm your account numbers prior to submitting any payments.

Often when an account has been compromised the account number will have changed. Therefore you will need to make note of this change within your Bill Pay system. Otherwise the payment could be applied to the wrong account.

TAKE YOUR CREDIT UNION WHEREVER YOU GO... EVEN OUT OF THE COUNTRY.

Traveling out of the country on vacation? Your HBCECU Debit/ ATM and VISA Credit Card are not just limited to the United States, they are accepted worldwide!

To ensure approval of your transactions and additional fraud protection, just let us know your planned travel dates and destinations before leaving the country. Contact us at (714) 536-6517 or stop by the office.



MOVING? LET US KNOW WHERE YOU GO?

Remember to contact the Credit Union whenever you change your address. Simply notifying the Post Office without letting the Credit Union know is not enough.

The Post Office returns all correspondence including your statements back to the Credit Union with the change of address notification. By notifying the Credit Union directly, when your address changes, prevents Credit Union from paying double postage on statements and other correspondence; as well as avoiding any delays in receiving them.

Contact Us

Hours

Monday, Wednesday, Thursday

8:00 a.m. – 5:30 p.m.

Tuesday

10:00 a.m. – 5:30 p.m.

Friday

8:00 a.m. – 5:00 p.m.

Phone Numbers

Office (714) 536-6517

Fax (714) 969-0817

Private Line (877) 768-5409

Important "800" Numbers

ATM Activation (800) 567-3451

Visa Inquiry (800) 808-7230
(Automated account information)

Lost/Stolen Visa Card

7:00a.m. - 9:00p.m. (800) 808-7230

9:00p.m. - 7:00a.m. (800) 991-4964

Lost / Stolen ATM Card

(800) 554-8969